



BUILDING A SUSTAINABLE FUTURE FOR OUR COMMUNITY

At DC Water, our mission is to deliver safe, high-quality water services while investing in the long-term sustainability of our infrastructure and the environment. As we enter the new fiscal year on October 1, 2024, we remain committed to modernizing our systems, enhancing service delivery, and protecting the health of our waterways.

WHAT'S NEW FOR FY 2025

The approved rates for FY 2025 reflect necessary adjustments to continue providing top-notch services and to meet rising operational costs. We strive to balance maintaining affordability with addressing the needs of our infrastructure and operations.

UNDERSTANDING YOUR BILL

The approved rates for fiscal year 2025 reflect the ongoing investment in these critical areas. The average household will see an increase of approximately \$6.27 in their monthly bill. This adjustment covers rising costs associated with essential operations, including the purchase of drinking water from the Washington Aqueduct, wastewater treatment, and infrastructure maintenance.

We understand the financial impact of these changes and are committed to minimizing costs wherever possible, without compromising the quality of our services. Our efforts to operate efficiently have helped us keep the rate increase lower than initially anticipated.

OUR KEY INITIATIVES



Lead-Free DC: Continuing our efforts to remove all lead service lines across the District by 2030, ensuring safer drinking water for every resident.



Infrastructure Investment: Allocating funds to upgrade and replace aging water and sewer systems, safeguarding the reliability of our services.



Environmental Stewardship: Advancing green and gray infrastructure projects to complete the Clean Rivers Project, which is vital to improving the water quality of the Anacostia and Potomac Rivers and Rock Creek.



Customer Support: Expanding our assistance programs to help ensure all customers, especially those in need, can afford essential services. This includes the new Leak Assessment Program, which helps customers identify and repair costly leaks on their property, reducing high water bills.

FOR MORE INFORMATION

For a detailed breakdown of the FY 2025 rates and charges, please visit dcwater.com/rates.

APPROVED AVERAGE MONTHLY RESIDENTIAL WATER AND SEWER BILLS FOR FY 2025[†]

COMPARISON OF CURRENT FY 2024 VS. APPROVED FY 2025 RATES

RATE CATEGORY	CURRENT FY 2024	APPROVED FY 2025	CHANGE
DC Water Retail Rates	\$89.03	\$95.93	+ \$6.90
Clean Rivers Impervious Area Charge	\$21.86	\$21.23	- \$0.63
DC Water Customer Metering Fee	\$7.75	\$7.75	No Change
DC Water System Replacement Fee	\$6.30	\$6.30	No Change
Subtotal: DC Water Rates & Charges	\$124.94	\$131.21	+ \$6.27
District of Columbia PILOT Fee	\$3.31	\$3.31	No Change
District of Columbia Right-of-Way Fee	\$1.03	\$1.03	No Change
District of Columbia Stormwater Fee	\$2.67	\$2.67	No Change
Subtotal: District of Columbia Charges	\$7.01	\$7.01	No Change
Total Amount Appearing on DC Water Bill	\$131.95	\$138.22	+ \$6.27

[†]For an average household with a 5/8" meter and a monthly consumption of 5.42 Ccf (4,054 gallons). The actual amount may vary depending on individual usage and meter size.

DC WATER CARES

If you're struggling with your water bill, the DC Water Cares program is here to help. It offers financial assistance to customers in need, ensuring everyone can maintain access to essential services. For more information, visit dcwater.com/cares or call Customer Service at (202) 354-3600.



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