



DC WATER AND YOU

Investing in Our Future Together



Like many communities across the country, the District is challenged with older and outdated water and sewer infrastructure. Keeping this vibrant city and its inhabitants thriving requires an ongoing investment in new pipes and pumps and other upgrades. In 2020 we will be:

- replacing five miles of water lines to improve water quality and help reduce the number of water main breaks
- inspecting 30 miles of sewer pipes to prevent failures
- building a new deep tunnel to continue to help dramatically improve the health of the Anacostia River and reduce the flooding risk in Northeast DC
- refurbishing facilities at Blue Plains to ensure we continue to deliver high quality water to the Potomac River and meet our permit requirements; and
- commissioning a large-scale solar power program to generate 4.5 MW, reducing electricity costs and our dependence on the grid

To ensure delivery of critical water and sewer services, our Board of Directors has approved new rates for Fiscal Year 2020. Additionally, the Board approved a shift in the way we fund the Clean Rivers Project. The new rates go into effect October 1, 2019.

APPROVED AVERAGE MONTHLY RESIDENTIAL WATER AND SEWER BILLS FOR FY 2020*

	FY 2020
DC Water Retail Rates [†]	\$76.38
Clean Rivers Impervious Area Charge	\$20.94
DC Water Customer Metering Fee ^{**}	\$3.86
DC Water Water System Replacement Fee ^{***}	\$6.30
Subtotal: DC Water Rates & Charges	\$107.48
Increase Over Prior Year	\$6.05
District of Columbia PILOT Fee [†]	\$3.16
District of Columbia Right-of-Way Fee [†]	\$1.18
District of Columbia Stormwater Fee [†]	\$2.67
Subtotal: District of Columbia Charges	\$7.01
Total Amount Appearing on DC Water Bill	\$114.49
Increase Over Prior Year	\$6.17

[†] DC Water bills and collects the PILOT, ROW, and Stormwater fees on behalf of the District.
^{*} Assumes average monthly consumption of 6.20 Ccf or 4,638 gallons. ^{**} The DC Water Customer Metering Fee varies by meter size. The fee given here is the lowest fee and operates as a baseline. ^{***} The DC Water System Replacement Fee varies by meter size. The fee given here is the lowest fee and operates as a baseline.



Rate Shift for the Clean Rivers Impervious Area Charge (CRIAC)

The CRIAC charges on bills will gradually change to provide more relief to DC Water customers who consume less water. The CRIAC fee, which is based on a property's impervious area, will be combined with a volumetric charge for the

water used on the property, to fund the Clean Rivers Project. Currently, most residential customers pay a CRIAC charge of \$23 per month. Customers with more impervious area pay more. Under the revision, the CRIAC charge will decline to \$20.94 in FY 2020, while the sewer rate will rise. Many customers will see minimal change in their bills as a result. However, shifting some of the Clean Rivers Project costs to the volumetric rate gives customers more control over the amount they pay towards the project. More info: dcwater.com/rates.

Financial Assistance Programs Extended for Another Year

The expanded financial assistance programs that were introduced this past year are being extended through September 2020. These programs are jointly funded by DC Water and the District Government, under the leadership of Mayor Bowser. It is easy to apply and you could save up to \$800 annually on your water bills.

Residential Programs

Our original Customer Assistance Program (CAP) provides eligible DC Water customers a discount on the first 400 cubic feet (3,000 gallons) of water and sewer services used each month. Eligible households will receive an additional fifty percent (50%) reduction in the monthly CRIAC and a Water Service Replacement Fee waiver. The annual discount is approximately \$800.

CAP2: Customer Assistance Program II (CAP2) provides eligible DC Water customers a discount on the first 300 cubic feet (2,250 gallons) of water and sewer services used each month (with the exception of PILOT and ROW fees) and a 50% reduction in the monthly CRIAC. The annual discount is approximately \$550.

CAP3: Customer Assistance Program III (CAP3) provides eligible DC Water customers with a discount of 75% off of the monthly CRIAC. The average annual discount is approximately \$188. This Residential CRIAC Relief Program is funded by the District Government.

HOUSEHOLD INCOME LIMITS FOR EXPANSION OF THE CUSTOMER ASSISTANCE PROGRAM (CAP)			
Size	CAP1 Income Limit 60% of SMI ¹	CAP2 Income Limit 80% of AMI ²	CAP3 Income Limit 100% of AMI ²
1	\$32,814	\$67,950	\$84,900
2	\$42,911	\$77,650	\$97,050
3	\$53,007	\$87,350	\$109,150
4	\$63,104	\$97,050	\$121,300
5	\$73,201	\$104,850	\$121,300*
6	\$83,297	\$112,600	\$121,300*
7	\$85,190	\$120,350	\$121,300*
8	\$87,084	\$121,300*	\$121,300*

*Figures are capped based on language from the Budget Support Act. 1 State Median Income. 2 Area Median Income.

Customers with household incomes less than \$121,300 are encouraged to see if they qualify. The District Department of Energy and the Environment (DOEE) administers the programs and determines eligibility. PLEASE NOTE: Customers who were enrolled for fiscal year 2019 will need to re-apply and be re-enrolled.

To apply or learn more about these programs, visit dcwater.com/customer-assistance or call 311.

Nonprofit Relief Program

The CRIAC Nonprofit Relief Program assists eligible nonprofit organizations facing financial hardship with the payment of their Clean Rivers Impervious Area Charge (CRIAC). Participating organizations can receive credits on the CRIAC portion of their DC Water bill, significantly reducing their monthly charge. For more information, visit doee.dc.gov/service/criacrelief or call 311.