

New Rates begin on October 1, 2017

DC Water Rates for FY 2018

DC Water’s new rates begin on October 1, 2017. The Authority carefully assessed the financial needs of the organization to determine the revenue needed to deliver critical water and sewer services to its customers. It is always a balancing act, allocating the funding for much-needed infrastructure work and meeting federal mandates for environmental protection while trying to keep customer rate increases at a minimum.

The DC Water Board of Directors approved the rate increase for Fiscal Year 2018. The FY2018 rates are to the right.

DC Water has several programs to assist qualifying customers:

- The Customer Assistance Program (CAP)** is a discount program providing eligible customers with up to 400 cubic feet (about 3000 gallons) of water and sewer service at no charge. The average CAP customer also receives a 100% discount on the Water System Replacement Fee (WSRF) and a 50% credit off of the Clean Rivers Impervious Area Charge for a combined monthly savings of up to \$59.13. The Department of Energy and Environment determines eligibility based on federal low-income guidelines. Please call DOEE at (202) 673-6700 for more information.
- Serving People by Lending a Supporting Hand (SPLASH)** is a program to assist families and individuals facing hardships with maintaining critical water and sewer services. Please call (202) 354-3600 for more information.
- DC Water offers payment plans** for those who need more time to pay their bills. Please call (202) 354-3600 to speak with a Customer Care Associate.

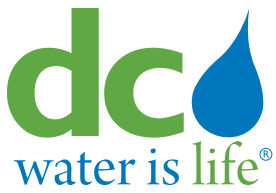
Approved Average Monthly Residential Water and Sewer Bills

	FY 2018
DC Water Water and Sewer Charges*	\$60.13
Clean Rivers Impervious Area Charge	\$25.18
DC Water Customer Metering Fee**	\$3.86
DC Water Water System Replacement Fee***	\$6.30
Subtotal: DC Water Rates & Charges	\$95.47
District of Columbia PILOT Fee*	\$3.04
District of Columbia Right-of-Way Fee*	\$1.12
District of Columbia Stormwater Fee	\$2.67
Subtotal: District of Columbia Charges	\$6.83
Total Amount Appearing on DC Water Bill	\$102.30
<i>Increase Over Prior Year</i>	\$5.95

*Assumes average monthly consumption of 6.20 Ccf or 4,638 gallons.

**The DC Water Customer Metering Fee varies by meter size. The fee given here is the lowest fee and operates as a baseline.

***The DC Water System Replacement Fee varies by meter size. The fee given here is the lowest fee and operates as a baseline.



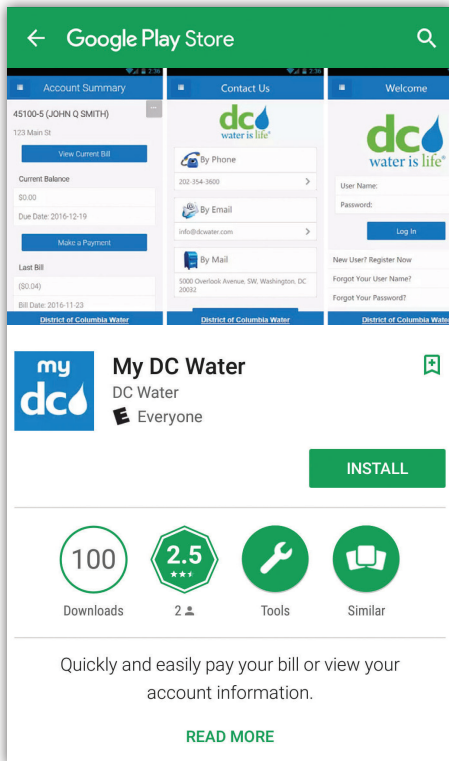
DC Water's Mobile App Makes Paying Bills Easier

The official **My DC Water** app is accessible from Google Play (Android users) or Apple App store (iPhone/iPad users).

The images below are for Google Play; Apple App Store download and installation follows the same steps, but the screenshots differ.

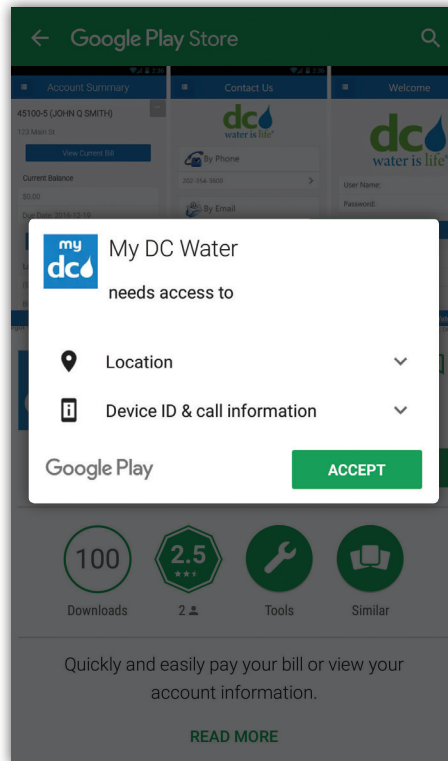
Search

Locate and select the **My DC Water** app. Ensure that the app publisher is DC Water and select **Install***.



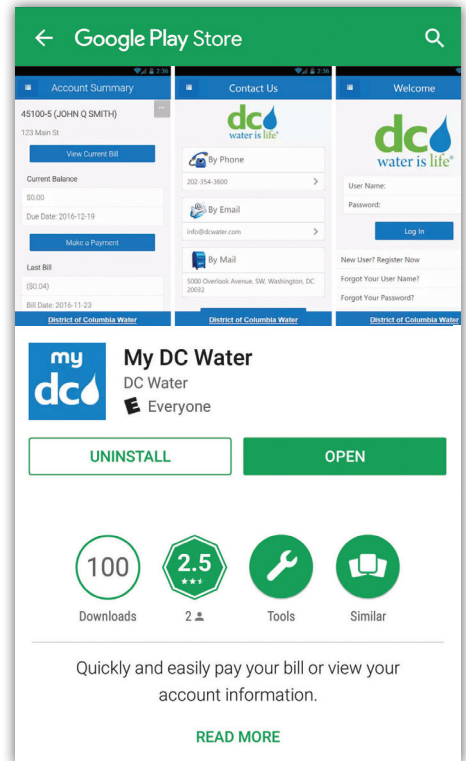
Accept

You are prompted to provide the app with permission to access specific capabilities and information.



Open

Once the installation is complete, you can **Open** the **My DC Water** app and pay your bill.



*The installation process begins automatically after the application is downloaded. Download speed depends on your data connection, and generally should not take more than 2-3 minutes.